

IWFM Level 4 Award in Facilities Management (QAN Ref: 500/8346/6)

The IWFM Level 4 Award in Facilities Management is a 120-hour qualification (12 credits) and consists of one mandatory unit (6 credits) plus additional optional units in order to achieve a minimum of 12 credits in total

IWFM Ref:	QAN Ref:	Unit Title	Credit value	TQT (hours)
		Mandatory units		
FM4.01	Y/601/1700	Overview of facilities management	6	60
		Optional units		
FM4.02	D/601/1701	Understanding facilities management strategy	3	30
FM4.03	H/601/1702	Understanding people management in facilities management	8	80
FM4.04	M/601/1704	Understanding facilities management support services operations	6	60
FM4.05	A/601/1706	Managing health and safety in own area of facilities management	6	60
FM4.06	J/601/2132	Understanding risk management in facilities management	6	60
FM4.07	J/601/1708	Understanding financial management in facilities management	6	60
FM4.08	J/601/1708	Understanding the business organisation and its impact on facilities management	6	60
FM4.09	L/601/1709	Understanding performance measurement in facilities management	3	30
FM4.10	F/601/1710	Understanding leadership and management in facilities management	6	60
FM4.11	L/601/1712	Understanding the management of information and knowledge in facilities management	3	30
FM4.12	Y/601/1714	Understanding facilities management projects	6	60
FM4.13	H/601/1716	Developing relationships with suppliers and specialists in facilities management	3	30

IWFM Ref:	QAN Ref:	Unit Title	Credit value	TQT (hours)
FM4.14	M/601/1718	Understanding quality management in facilities management	4	40
FM4.15	M/601/1721	Managing customer service in facilities management	4	40
FM4.16	A/601/1723	Understanding property and asset management for facilities managers	4	40
FM4.17	J/601/1725	Understanding property, fabric and building services maintenance for facilities managers	8	80
FM4.18	Y/601/1728	Understanding space management for facilities managers	3	30
FM4.19	R/601/1730	Understanding sustainability and environmental issues and the impact on facilities management	3	30
FM4.20	R/601/2134	Understanding energy and utilities management and the impact on facilities management	3	30
FM4.21	Y/601/2135	Understanding procurement and contract management in facilities management	3	30
FM4.22	A/506/9076	Managing accessibility and inclusion and its impact on facilities management	6	60
FM4.23	T/508/6619	Supporting change initiatives in an organisation and manage the impact on facilities management	6	60
FM4.24	M/508/6618	Innovation in facilities management	5	50
FM4.25	D/508/6615	Building Information Modelling for Facilities Management	5	50

Duration	Completion within two years of registration
Assessment	<p>Assessment could include:</p> <ul style="list-style-type: none"> • a requirement for the application of knowledge to a Facilities Management work-based scenario whenever possible • incorporation of a variety of written, practical and oral testing of the Learning Outcomes
Entry requirements	IWFM does not state any formal entry requirements, but learners will normally be practising middle management or will be progressing from a Level 3 Qualification in Facilities Management

Level 4 Ofqual Level Descriptor

Knowledge Descriptor (the holder...)	Skills Descriptor (the holder can...)
<p>Has practical, theoretical or technical knowledge and understanding of a subject or field of work to address problems that are well defined but complex and non-routine.</p> <p>Can analyse, interpret and evaluate relevant information and ideas.</p> <p>Is aware of the nature of approximate scope of the area of study or work.</p> <p>Has an informed awareness of different perspectives or approaches within the area of study or work.</p>	<p>Identify, adapt and use appropriate cognitive and practical skills to inform actions and address problems that are complex and non-routine while normally fairly well-defined.</p> <p>Review the effectiveness and appropriateness of methods, actions and results.</p>